

Friday 2nd August 2024

Crematorium Matters – Manager’s Report

Cremation Figures (excluding NVF)

	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025
April	137	161	114	146	119	172	122	132	149	137
May	114	123	136	131	137	131	100	146	153	158
June	141	124	125	125	120	124	108	131	128	111
July	105	123	138	129	125	135	122	110	138	
Aug	106	112	120	105	122	116	111	133	132	
Sept	123	118	124	103	111	119	129	136	134	
Oct	137	125	133	130	125	117	119	119	129	
Nov	104	153	132	125	113	145	130	132	135	
Dec	123	122	130	116	113	139	125	134	131	
Jan	131	152	179	165	144	172	140	178	154	
Feb	131	135	171	143	130	132	119	174	149	
Mar	150	160	160	137	136	139	157	171	140	
Total	1502	1608	1662	1555	1495	1641	1482	1696	1672	

Crematorium Solar Panels

North Devon Council now use Devon County Council’s procurement service. They are being consulted to identify the best method to design/procure panels for the crematorium and other NDC sites.

Metals Recycling Charity Award

As previous report - Cruse was nominated for the second 2023 award (due July 2024 but now delayed, with a second award request expected before end of year).

Rota for subsequent awards:

Children’s Hospice SW
Families in Grief
North Devon Hospice
Cruse

Service Over-Run Charge

An incident occurred recently where the actions of a funeral director led to a chapel being unavailable for about 45 minutes after their service. The view of the Joint Committee is sought regarding the use of the Service Over-Run charge (£295) in wider circumstances than currently.

Service Improvement Plan

The Service Improvement Plan has been completed by Jo Teasdale and was consulted on with the Crematorium Team. Copies will be provided at the meeting.